Step by Step Guide: How to record achievement of venepuncture & blood transfusion competency assessments on Electronic Staff Record (ESR)

Fran Hartley, Chair Y&H Competency Assessment Transferability Project, Leeds Teaching Hospitals NHS Trust

Janette Gibson, Organisational Learning Coordinator, Leeds Teaching Hospitals NHS Trust
This guide illustrates how to electronically record an individual's achievement of competency assessment in transfusion related topics relevant to NPSA SPN 14 by using handy shortcuts to find the relevant competency assessment ESR code.

Entering data exactly as shown below will ensure an individual's staff record is 'transferable' across the Yorkshire & Humber region and help to prevent unnecessary re-assessment of clinical staff when they move Trusts.

NB: Once data has been correctly entered, it will then be possible to 'run' a full 'NHSLA litigation report' using the relevant competency assessment ESR codes, to establish local Trust compliance with NPSA SPN 14 & all of the competency assessments.

**Step by step guide:**

1. Open Oracle/ESR and click on 'Learning Administration'
2. In column 2, under Fastpath – click on ‘Competence Profile’
3. The ‘Find Person’ box will appear. Enter the name of the person you want to enter using the first 3 letters of the last name, followed by %, then the first 3 letters of the first name followed by %, e.g. for Frances Hartley, enter har%fra%. Then click on ‘Find’ or press ‘Enter’.
4. If a selection of names comes up, double click on the correct one and a list of all their training attended / competency assessments will appear.
5. Scroll down the page until you find a blank line. If there isn’t a blank line, click on the last line to highlight it and then click on the ‘new’ line icon (top left).
6. In the new line, click on the ‘…’ in the first cell to bring up the ‘Competencies – Find’ box
7. In the ‘Competencies’ box, click in the ‘Find’ cell and type the National Occupational Standard code for the competency assessment achieved – prefixed with %, i.e.

%CHS 132  (for Obtaining a Venous Blood Sample)
%GEN 57   (for Collecting Blood)
%CHS 101  (for Organising Receipt of Blood)
%CHS 102  (for Preparing to Administer Blood)
%CHS 103  (for Administering Blood)

**NB:** most NHS Trusts will have combined ‘preparing to administer blood’ and ‘administering blood’ for their competency assessments, therefore if this has been achieved, you will need to add both CHS 102 and CHS 103 to indicate competence in both parts of the one assessment.

Then click on ‘Find’ or press enter.

Alternatively, the ‘full’ National Occupational Standard (NOS) or National Workforce Competence (NWC) codes can be used to find the relevant title – see **appendix 1** for information.
8. Click ‘OK’ when the full title of the competency assessment code appears
9. In the second cell, click on the ‘…’ for ‘Attained’ to be entered in the cell.
10. Click in the fourth cell and enter the date the competency assessment was achieved in the following format: 31-OCT-2011. (NB the third cells remains blank)
11. Click in the fifth cell to add the date the competency assessment will expire
12. Add the date for when the competency assessment will expire, for the NPSA SPN 14 transfusion competency assessments this is normally 3 years hence e.g. 30-OCT-2014.
13. Click on the ‘Save’ icon – top left yellow square. The record is now saved.
14. If you want to add more records of competency assessment, click in the first cell of the last line and then click on the 'new' icon top left and continue as before from point 6, above.

Further help and information may be sought from the local Trust ESR representative or, the Yorkshire & Humber representative; Trudy Wagstaff: trudy.wagstaff@nhs.net
Appendix 1

In place of the shortcut in point 7 - If preferred, the full name for the NHS, National Occupational Standard or National Workforce Competence may be entered to find the relevant ESR code, see examples below.

The full names are:

NHS|NOS|Clinical Health Skills CHS132
NHS|NOS|GeneralHealth GEN57
NHS|NWC|Clinical Health Skills CHS101
NHS|NWC|Clinical Health Skills CHS102
NHS|NWC|Clinical Health Skills CHS103

Follow the instructions as explained in points 1 to 6 above but use NHS%NOS% for the National Occupational Standards and scroll down to find CHS132 or GEN57 (in place of point 7) and then continue with points 8 to 13 to complete the transaction.

For example:
Or,

Follow the instructions as explained in points 1 to 6 above but use NHS%NWC% for the National Workforce Competence and scroll down for CHS101, CHS102 and CHS103 (in place of point 7) and then continue with points 8 to 13 to complete the transaction.

For example: