

# **Key Performance Indicators**Quarter 2 - 2014/15



#### **Key Performance Indicators**

#### Purpose:

- Review the performance of NHSBT
- Assess the effectiveness of stock management
- Assist with demand planning
- Meet expected targets



#### **Key Performance Indicators**

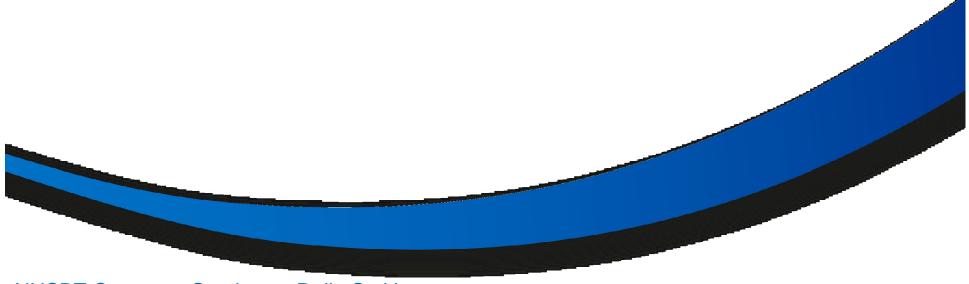
#### Includes:

- Age of red cells at dispatch
- Number of red cells issued with <12 days</li>
- Number of end to end red cell losses
- Number of time expired platelet units
- O RhD Negative red cell issues
- Red cell stock
- Number of red cell, platelet and frozen component issues



### Age of Red cells at Dispatch

- We aim to maintain a balanced stock age profile across sites
- Stock movement costs are considered
- NHSBT operate a first in first out policy





#### Age of Red Cells at Dispatch (Days)

NHSBT Centre	2013/14	Quarter 1	Quarter 2	YTD
Leeds	14.7	15.7	13.7	14.7
Sheffield	13.6	14.7	12.4	13.6
Birmingham	12.9	13.8	12.7	13.2
Brentwood	13.0	12.3	11.0	11.6
Cambridge	15.0	15.9	13.7	14.8
Manchester	13.1	15.0	12.4	13.7
Lancaster	13.7	14.4	12.5	13.4
Liverpool	13.7	14.3	12.5	13.4
Newcastle	13.2	13.6	11.9	12.7
Tooting	14.7	15.4	13.5	14.5
Southampton	13.7	15.7	13.5	14.6
Filton	14.0	14.9	12.0	13.4
Plymouth	13.3	14.4	12.1	13.3
Oxford	12.9	15.0	12.8	13.9
Colindale	12.2	12.2	10.8	11.5
National Average	13.6	14.3	12.5	13.4

Blood Group	YTD
A Neg	12.80
A Pos	13.25
AB Neg	11.74
AB Pos	14.42
B Neg	10.85
B Pos	13.54
O Neg	9.23
O Pos	15.03

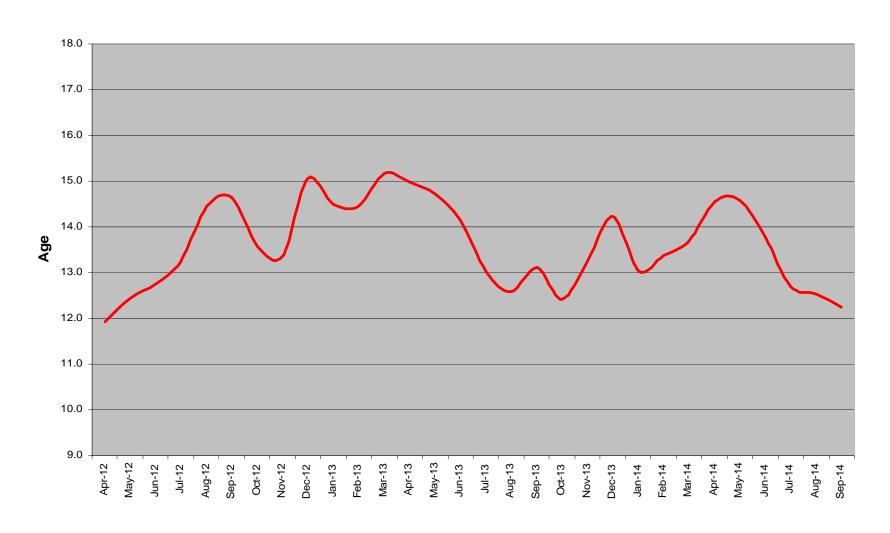
Data excludes irradiated and paediatric units

The YTD national average has decreased slightly to 13.4 days;

YTD Range: 11.5 – 14.8 days. NHSBT target: 12 days

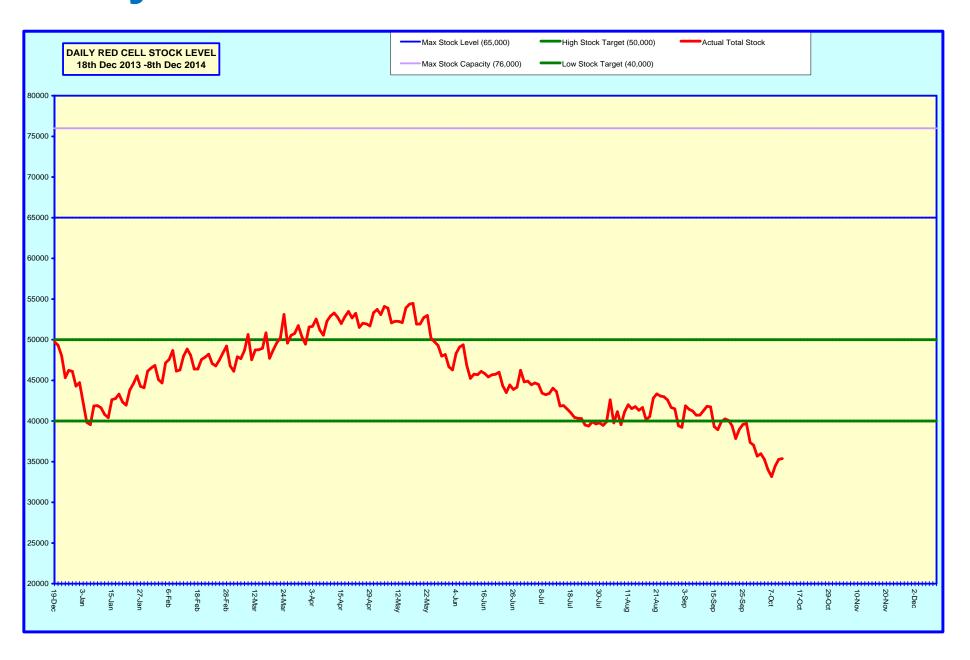


## Age of Red Cells at Dispatch



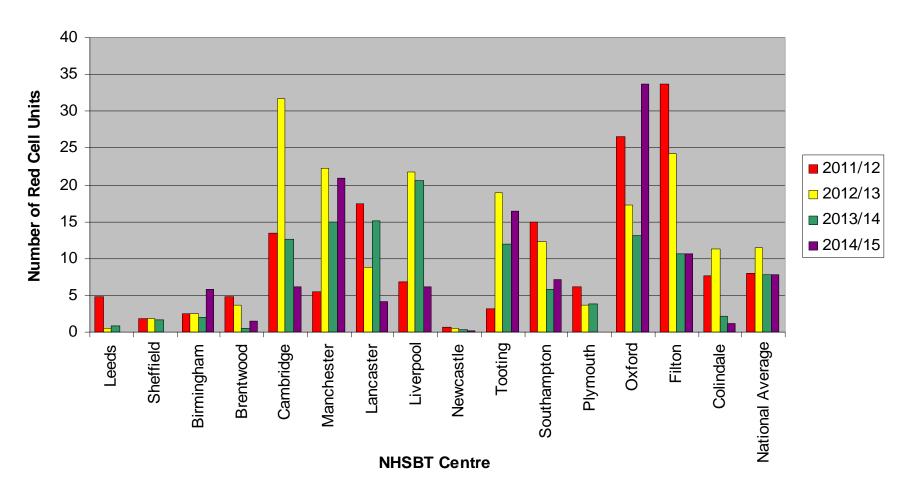
### **Daily Red Cell Stock Levels**







# Number of Red Cell Issues with <12 Days Shelf Life per 10,000 Issued



In 2013/14 and 2014/15 8 units per 10,000 issued had <12 days shelf life There is wide variation between Centres



#### Time Expired Red Cells per 10,000 Units (all groups)

Issuing Site	2013/14	Quarter 1	Quarter 2	YTD
Leeds	19	16	9	12
Sheffield	59	47	74	60
Birmingham	13	21	20	21
Brentwood	186	76	33	54
Cambridge	16	7	1	4
Manchester	59	130	63	97
Lancaster	21	0	20	10
Liverpool	33	10	14	12
Newcastle	32	19	31	25
Tooting	66	113	30	71
Southampton	12	36	18	27
Plymouth	36	77	63	70
Oxford	21	14	20	17
Filton	70	61	62	61
Colindale	244	123	114	119
National Average	75	60	42	51

YTD: 2013/14 - **75**; 2014/15 - **51** 

The number of time expired red cells per 10,000 units has significantly declined over the last 5 years



#### % O RhD Negative Red Cells Issued

- Directly related to hospital demand
- Maintaining an adequate O RhD negative stock is a persistent challenge





#### % O RhD Negative Red Cells Issued

Issuing Site	2013/14	Quarter 1	Quarter 2	YTD
Leeds	10.8%	10.8%	11.4%	11.1%
Sheffield	11.0%	11.5%	11.1%	11.3%
Birmingham	12.6%	12.6%	11.7%	12.1%
Brentwood	12.7%	12.5%	11.5%	12.1%
Cambridge	10.2%	10.7%	10.1%	10.4%
Manchester	10.7%	10.8%	11.3%	11.0%
Lancaster	11.2%	11.7%	10.1%	10.9%
Liverpool	11.3%	11.5%	11.0%	11.3%
Newcastle	12.1%	12.5%	13.5%	13.0%
Tooting	13.3%	14.1%	14.1%	14.1%
Southampton	12.2%	12.2%	12.2%	12.2%
Plymouth	12.7%	13.6%	13.6%	13.6%
Oxford	12.0%	12.1%	12.2%	12.1%
Filton	10.8%	11.3%	11.5%	11.4%
Colindale	10.5%	10.2%	11.9%	11.1%
National Average	11.8%	12.0%	12.0%	12.0%

The % O RhD negative issues have shown a gradual increase

2012/13: 11.5%; 2013/14: 11.8% 2014/15: 12.0%

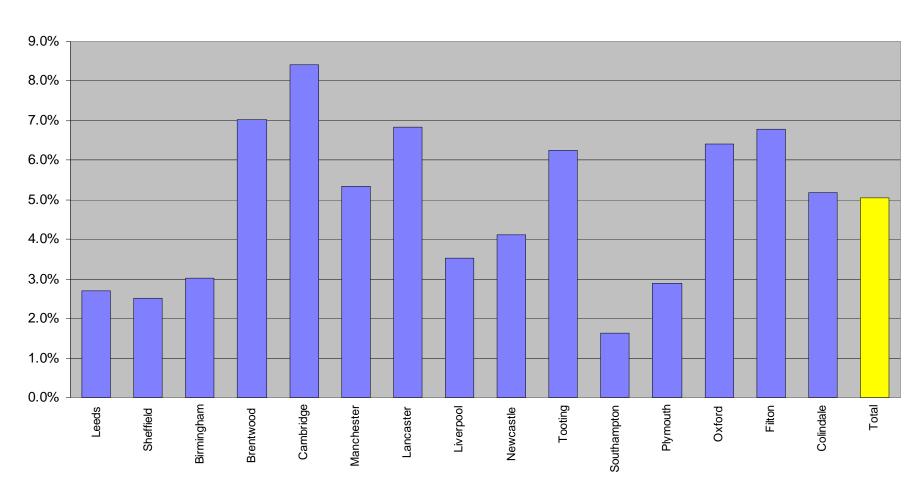


## O RhD Negative Red Cell Issues Excluding Paediatric and Military Red Cells

Issuing Site	Quarter 1	Quarter 2	YTD
Leeds	10.5%	11.2%	10.8%
Sheffield	11.0%	10.6%	10.8%
Birmingham	11.4%	10.7%	11.1%
Brentwood	12.4%	11.5%	12.0%
Cambridge	10.1%	9.7%	9.9%
Manchester	10.4%	10.8%	10.6%
Lancaster	11.4%	10.0%	10.7%
Liverpool	11.2%	10.7%	10.9%
Newcastle	12.3%	13.3%	12.8%
Tooting	13.8%	13.6%	13.7%
Southampton	11.9%	12.0%	12.0%
Plymouth	13.3%	13.1%	13.2%
Oxford	11.7%	11.8%	11.8%
Filton	10.8%	11.0%	10.9%
Colindale	9.2%	11.1%	10.1%
National Average	11.4%	11.4%	11.4%



# Platelet Expiries as a % of Platelet Issues (exc. B/H)



YTD is 5.0%. There is wide regional variation but we have seen a year on year reduction in the % of expiries



#### **Issue Data**

- Red cell demand is continuing to decrease
- The number of red cells issued is at the lowest yet
- Platelet use is continuing to steadily increase
- Frozen component issues show variability but FFP use is slowly declining whilst Cryo use is increasing

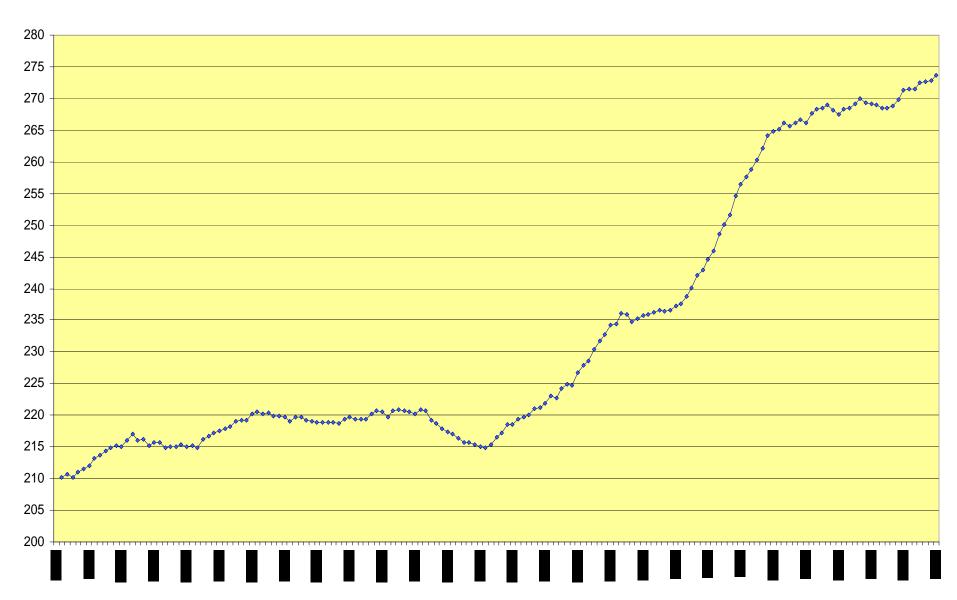
## Moving Annual Total of Red Cell Issues to Hospitals (000's)





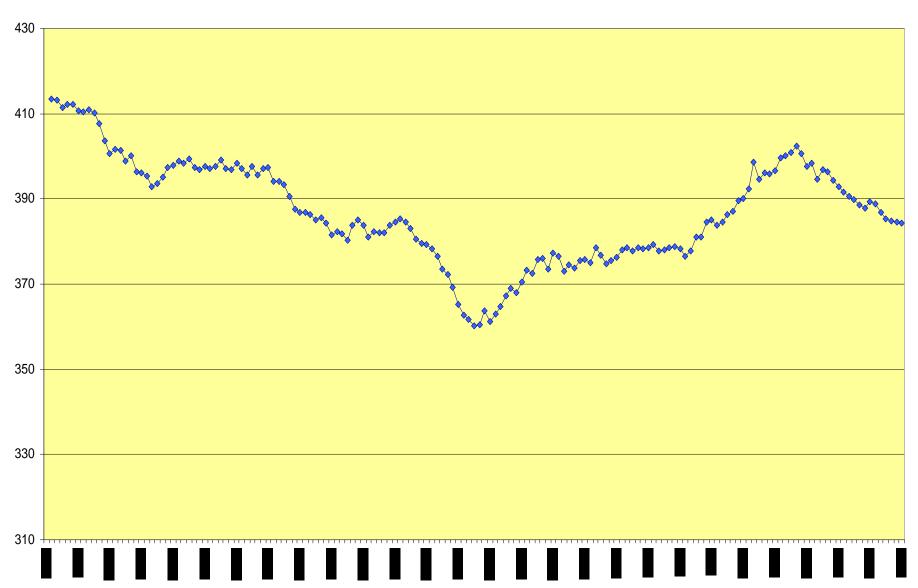
## Moving Annual Total of Platelet Issues to Hospitals (000's)





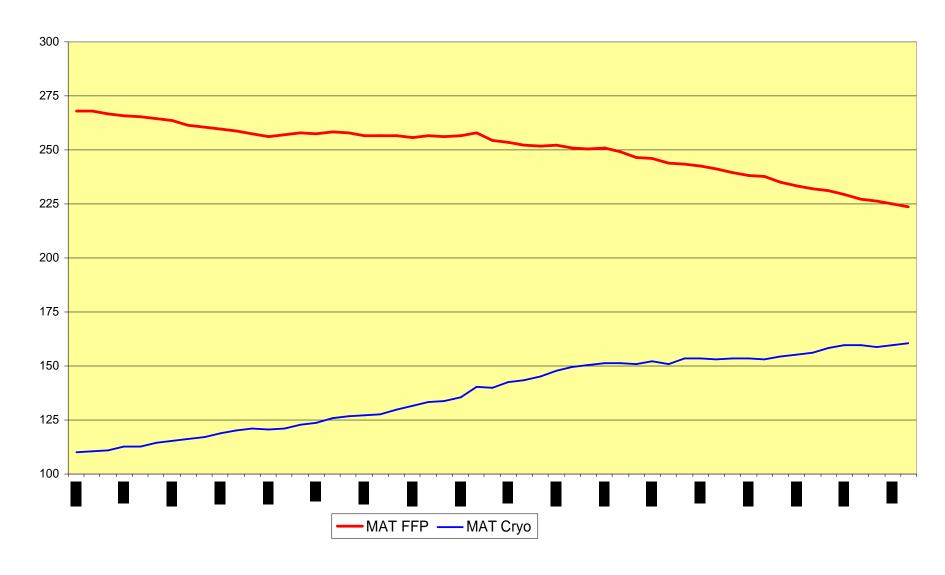


## Moving Annual Total of Frozen Component Issues to Hospitals (000's)



## Moving Annual Total of FFP and Cryo Issues to Hospitals (000's)







# Thank you Any Questions?