

# EMPOWERMENT

What is it? And what are the barriers to it?

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# Empowerment – a definition

From the Oxford English Dictionary:

1. Give (someone) the authority or power to do something
2. Make (someone) stronger and more confident

# **Do you feel Empowered?**

Can we have a show of hands?

And perhaps one Louise could ask again before lunch to see if this has improved.....

# Why do you need empowerment?

- Rejecting samples
- Appropriate requests
- Transfusion Advice
- Stopping staff removing blood if not competent
- Anything else?

# What are the barriers?

Education

Use of the telephone

Managerial support

Confidence

Clinical knowledge