

North West RTC Objectives 2019 - 2020

Objective	Workstream	Action	Deliverable	Timescale	Lead
Promote the appropriate use of blood	<p>Aim for O D neg stockholding <12.2% in Trusts in North West</p> <p>Aim for O D neg wastage <4.3%</p>	<p>Hospital Transfusion Teams (HTT's) to actively utilise the NHSBT O D neg campaign resources</p> <p>HL Team to monitor regional O D neg issues and wastage and identify outliers sourcing intelligence to inform demand planning</p> <p>HL Team to focus on wastage at NW regional hospitals identified by O D neg task group</p> <p>Promote findings from NCA O D neg survey</p>	<ol style="list-style-type: none"> 1. Include O D neg issue and wastage data on individual Highlight Reports sent monthly to HTT's 2. O D neg report showing NHSBT substitutions sent monthly to HTT's 3. Local meetings to investigate wastage 4. Present at local TP / RTC meetings 	Ongoing	HTT / HL Team
	<p>Monitor issue patterns of red cells, platelets and frozen components across region</p> <p>Aim for red cell wastage <2.3%</p> <p>Aim for platelet</p>	<p>HTT's to monitor their issues and wastage of all components and report at their HTC</p> <p>PBMP's to monitor</p>	<ol style="list-style-type: none"> 1. Data included in individual highlight reports 2. Use hospital profiling data from BSMS to target outliers 	Ongoing	HTT / HL Team

	wastage <3.8% Look at hospitals with high % A negative platelet issues (Hospital Profiling Project)	regional issues and wastage and identify any outliers sourcing intelligence to inform demand planning			
	Report issuing figures to Hospitals/Trusts	Provide Trusts with information on use of red cells, platelets and frozen components based on component issue figures from NHSBT	1. Provide monthly to HTT's rolling 12-month issues and wastage data of red cells, platelets and frozen components on highlight reports	Ongoing	Jane Murphy / Jo Bark
	Regional approach to Massive Haemorrhage Management	Maintain MH toolkit in line with any new evidence or national guidelines	1. Update regional toolkit 2. Suggest national toolkit is devised	October 2019	Craig Carroll, Jayne Peters and working group
	Regional and National Transfusion Audits	HTT's to encourage speciality teams to participate in NCA	1. Encourage Trusts in to participate in NCA and regional audits 2. Invite Trusts to suggest topics for re-audit 2021	See Hospital & Science Website for 2019 schedule	HTT / Jo Bark
Embed Patient Blood Management as a long-term sustainable model	TEG / ROTEM working group	To support patient blood management	1. TEG / ROTEM working group 2. Arrange bi-annual 1-day symposium	Ongoing	Working group
	Single unit red cell transfusion policy for non-bleeding patients	HTT's to consider a pilot of a single unit red cell policy for non-bleeding patients leading to implementing a Trust wide policy	1. Educational resources available to support implementation 2. Project in progress at Salford Royal hospital (NHSBT collaboration) 3. Assess patient outcome of single unit transfusion (vs cost)	March 2020	Jo Bark and TPs
Promote a regional approach to ICS delivery	Aim to have 1. Regional training program 2. Regional standards for ICS	Approach Edge Hill University re ICS educational module Discuss with	1. New consent obligations demand that ICS be discussed and available when indicated 2. Rationalisation of Surgery will allow	Ongoing	Craig Carroll

	delivery 3. ICS as deliverable alternative/ adjunct to allogeneic transfusion	Healthier Together CEO regarding regional ICS delivery Trial ICS education package at SRFT with possible roll out	for focussing resources to appropriate hospitals		
Promote the safe use of blood	Reduce ABO incompatible errors	Hospitals/Trusts to implement bedside checklist	1. Promote 2018 SHOT recommendations	Ongoing	Jo Bark
Promote Transfusion Education and Training through regional and national groups	Use the NHSBT PBM Twitter Account	Continue to advertise at all opportunities	1. Tweet all NW education events flyers and programmes via the national PBM account. 2. Same hashtag is being used for all events #NWBled 3. Encourage more followers to PBM_NHS	March 2020	Jo Bark
	TP Meetings Aim for at least 3 meetings per year	PBMP's to support TPs to run useful and effective meetings	1. Support meetings in September and December 2019 2. Meeting to be planned for March 2020 with TP involvement	Quarterly	Jo Bark
	TLM Meetings Aim for at least 3 meetings per year	Encourage lab managers to take the lead on this	1. Arrangement ongoing to change the format of the TLM user group 2. Support meetings	Ongoing	Rukhsana Hashmat
	Regional Educational Symposia	To organise at least 2 full day symposia per year	1. May 2019 'The Truth About Transfusion' 2. Nov 2019 'Anaemia Revisited' 3. Begin to plan events for 2020	Ongoing	RTT
	Maintain at least one patient representative on the RTC	Invite current patient representatives to the RTC Business meetings and education events	1. At least 1 of the 2 patient representatives to be in attendance at each RTC meeting/event	Ongoing	Jo Bark / Jane Murphy

Develop and promote patient and public information and involvement on transfusion issues	Maintain RTC website	RTC Administrator and PBMP to review quarterly and add/remove documents/information when required	1. All sections need to be kept up to date and informative	Ongoing	Jane Murphy plus all teams to provide relevant updates
Provide service excellence and explore efficiency savings	Customer services	Support Lab Managers by improving service delivery from NHSBT Target is to improve customer satisfaction by 10%	<ol style="list-style-type: none"> 1. Support Sp-ICE rollout and encourage hospitals not sharing results to revisit Caldicott Guardians to see if decision can be reversed 2. Support implementation of the Electronic Dispatch Note 3. Visit hospitals that scored 7 or below on the customer satisfaction survey 4. Provide hospitals with feedback on the customer satisfaction survey scores 5. Maintain and update hospital site delivery instructions 	Ongoing	Rukhsana Hashmat
Promote engagement with Hospital Transfusion Committee chairs and Haematology Consultant Transfusion Leads	HTC Chair's and Haematology Consultant Transfusion Leads Toolkits	Send a hard copy followed by an electronic copy to all new HTC Chair's & Haematology Consultant Transfusion Leads	1. Update relevant sections; meeting dates, objectives, staff and CS Team details	Ongoing	Jane Murphy / HL Team