# Customer Services & RTC Chair's Meeting Venue: Manchester Blood Centre

Date: Monday 9th September 2019, 13:30hrs

**Attendees** 

Craig Carroll (CC) Chair & Consultant Anaesthetist, Salford Royal

Jo Bark (JB) PBM Practitioner, NHSBT Liverpool

Rukhsana Hashmat (RH) CSM, NHSBT Manchester

Jayne Peters (JP) Consultant Haematologist, NHSBT Manchester

Luke Carter SpR, MFT

**Minutes** 

Jane Murphy (JM) RTC Administrator

### **Actions**

Item no.	Original Meeting Date	Action	Owner	Status
2	09/09/2019	Minutes from previous meeting, 25/03/2018 to be posted on the RTC website.	JM	Completed
4	09/09/2019	JM to update RTC Meeting agenda	JM	Completed
4	09/09/2019	JM to email Sruthi Narayan requesting who will be presenting at meeting	JM	Completed
4	09/09/2019	JM to check completed HTC reports and add any concerns or constraints to AOB of the agenda	JM	Completed
4	09/09/2019	JM to arrange Pre RTC-Meeting telecon for week commencing 30 <sup>th</sup> September	JM	Completed
5	09/09/2019	Update programme with suggested changes	JM	Completed
5	09/09/2019	Ask HTC's, if anyone in their Trust have recently created a poster highlighting any recent audit or best practice that would be willing to display at the event. Advise of poster dimensions	JM	Completed
5	09/09/2019	JM to contact confirmed speakers, advising of timings and send speaker form along with draft programme	JM	New
5	09/09/2019	JP to send follow up email to Dave Simcox regarding presenting at event and request that he includes clinical background of AIHA in his presentation	JP	New
5	09/09/2019	CC to contact Dr Sandy Abeysiri regarding presenting at event	CC	Completed
5	09/09/2019	JM to contact additional suggested companies regarding attending and sponsoring event	JM	Completed
5	09/09/2019	JM to email Janet Coulson @ Salford to advertise event on NW Anaesthesia Website	JM	Completed

## Customer Services & RTC Chair's Meeting Venue: Manchester Blood Centre

Date: Monday 9th September 2019, 13:30hrs

#### 1 Welcome & Apologies

Everyone was present and welcomed to the meeting. Introductions given to Luke Carter, SpR who is with NHSBT until October 2019.

#### 2 Minutes of Customer Services & RTC Meeting, 25/03/2019

The minutes of the last meeting were reviewed and agreed. **Action:** JM to post on website.

JM

#### 3 Matters arising and current action list

All actions completed.

### 4 NW RTC Meeting 4th October 2019

#### Agenda

Reviewed and discussed draft agenda.

Item 4: JB to update on "Challenges of O D Neg Supply" Item 5: Update title of presentation to "Implementation & feedback from clinical and lab perspective" **Action:** JM to update agenda.

JM

JM

Item 6: Contact Shruthi Narayan to confirm who is presenting. **Action:** JM to email Sruthi Narayan requesting who will be presenting at meeting.

Item 9: Check completed HTC reports for any concerns or constraints that have been listed for raising during AOB at meeting.

**Action:** JM to check completed HTC reports and add any concerns or constraints to AOB of the agenda.

JM

### Pre RTC-Meeting Telecon

Telecon between JM / CC / JB to be arranged to run through the agenda.

**Action:** JM to arrange telecon for week commencing 30<sup>th</sup> September.

JM

### 5 NW RTC Education Event "Anaemia Revisited, 29th November 2019

To be held at Haydock Park Racecourse

#### <u>Programme</u>

Reviewed programme. CC to chair all 3 sessions.

**Action:** Update programme with suggested changes.

JM

Following the success at the last RTC event, poster session to be included at this event.

**Action:** Ask HTC's, if anyone in their Trust have recently created a poster highlighting any recent audit or best practice that would be willing to display at the event. Advise of poster dimensions.

JM

## Customer Services & RTC Chair's Meeting Venue: Manchester Blood Centre

Date: Monday 9th September 2019, 13:30hrs

### **Speakers**

4 speakers confirmed.

**Action:** JM to contact confirmed speakers, advising of timings and send speaker form along with draft programme.

**Action:** JP to send follow up email to Dave Simcox regarding presenting at event and request that he includes clinical background of AIHA in his presentation.

**Action:** CC to contact Dr Sandy Abeysiri regarding presenting at event.

#### **Sponsors**

3 companies confirmed for sponsoring the event, totalling £990. **Action:** JM to contact additional suggested companies

regarding attending and sponsoring event.

#### **Delegates**

90 delegates currently registered for the event.

**Action:** JM to email Janet Coulson @ Salford to advertise event on NW Anaesthesia Website.

JM

JM

JP

CC

JM

#### Venue

JB/JM to visit Haydock Park to finalise arrangements before the event.

#### 6 Working Groups

#### Massive Haemorrhage

Toolkit is currently under review. Updated version due early 2020.

#### TEG/TEM

Clare Allen who led / arranged the study day's is currently on maternity leave. Therefore, group needs a new lead. Advised there is a local TEG/TEM group at Wythenshawe Hospital and Tim Hayes is the chair of this group. Suggested to contact Tim Hayes.

#### 7 RTC Budget

The following scheduled items will use the remainder of the budget:-

- BBTS Annual Conference 2019, 18th 20<sup>th</sup> September;
  6 places plus travel
- RTC Meeting, 4<sup>th</sup> October
- RTC Education Event, 29<sup>th</sup> November
- RTT Meeting, 20th January 2020
- Customer Services & RTC Chair's Meeting, March 2020
- Stationery for education event

## Customer Services & RTC Chair's Meeting Venue: Manchester Blood Centre

Date: Monday 9th September 2019, 13:30hrs

#### 8 AOB

#### **NW MH Toolkit**

CC to address at NBTC / RTC Chair's Meeting on 30<sup>th</sup> September 2019, suggestion regarding the MH Toolkit becoming national.

#### O Neg Task Group

JB highlighted current issues and challenges.

#### SaBTO

Discussed recent decision regarding UK plasma.

#### Highlight Report for NBTC

Report reviewed. Following items to be added:-

- Audits/Regional Surveys: Final report for 2018 NW Major Haemorrhage in Trauma Audit drafted
- Constraints/Concerns: Skills for Health UK Core Skills Training Framework does not include Blood

#### 9 Date of Next Meetings

- Pre RTC Telecon ~ October '19 (TBC)
- RTT ~ 20/01/20, 1.30pm @ Manchester Blood Centre
- Customer Services & RTC Chair's ~ March '20 @ Manchester Blood Centre (TBC)