

Newcastle Blood Centre User Group

Meeting at
Lecture Theatre, NHS Blood and Transplant, Newcastle.

Wednesday 2nd September 2020




Present:

Gary Cavanagh (GC)	-	RCI, NHSBT
Jill Caulfield (JC)	-	South of Tyne
Robin Coupe (RC)	-	Customer Service, NHSBT
Chris Elliott (CE)	-	South Tees
Martin Maley (MM)	-	RCI, NHSBT
Alison Muir (AM)	-	Newcastle
Janice Robertson (JR) - minutes	-	RTC Admin, NHSBT
Lee Sudlow	-	South of Tyne
Marie Walker (MW)	-	North Tees
Karen Ward (KW) – Chair	-	Northumbria

Apologies:

Kelly Fisher (KF)	-	Hospital Services, NHSBT
Andrew Charlton (AC)	-	PBM Consultant, NHSBT
Karen Simblet (KS)	-	Quality, NHSBT
John Sutton (JS)	-	North Cumbria

1.	Welcome & Apologies <ul style="list-style-type: none"> KW welcomed the group and apologies were noted. 	
2.	Minutes of previous meeting 12.02.20 <ul style="list-style-type: none"> Minutes confirmed as true record. Post onto RTC website. Matters arising <ul style="list-style-type: none"> CE re-phrased 6.1.26 to reflect current requirements. KW reviewed the next revised version of the documentation. CE reviewed ‘Overview of requirements for NE regional transfusion IT system’. GC confirmed with Ian Britton that the reference ‘standards’ is complete. JR forwarded contact details for group to sponsor Email from CSL clarifying storage of Rhophylac circulated to the group. Details of ‘Panorama Day’ at Newcastle centre circulated to the group. The event was cancelled due to covid-19 restrictions ‘Concessionary release SOP’ to be added to agenda for the February 2021 meeting. South of Tyne shared their concessionary release policy with the group. 	JR JR
3.	Novoseven <p>Group discussed whether we should all still be stocking Novoseven.</p> <ul style="list-style-type: none"> Northumbria no longer stocking QE to discuss at HTC South Tees – usage is very low Newcastle – continue to keep North Tees – under discussion with pharmacy 	

4.	Customer Service Manager  CSM Update September 2020.pdf	
5.	NHSBT Updates Clinical <ul style="list-style-type: none"> • No update H&I <ul style="list-style-type: none"> • No update Hospital Services <ul style="list-style-type: none"> • No update Quality <ul style="list-style-type: none"> • No update. RCI  Audit of urgent investigations receive <ul style="list-style-type: none"> • 1st part of remote interpretation pilot is now complete and change control now closed. A further meeting with NUTH next week to discuss feedback, and with national managers to discuss next steps. The concept was proved to work but feedback from the pilot stated that gathering info at start of process was cumbersome. • RCI Lab has returned to one team after being split into 2 teams for 5.5 months. No increase in events or QI's as a result of working in 2 teams. TrTs are all at, or below, pre-Covid mean. • Risk assessment gave 'covid secure' status in lab. • EQA satisfactory on all schemes • 2 customer contacts being dealt with concerning differences between interim and final reports. CAPA to be put in place to prevent recurrence. • Inter lab exercises to replace the lack of NEQAS FMH exercises being undertaken. 	
6.	Hospital Updates  Trust reports.pdf	
7.	NBTC Laboratory managers group <ul style="list-style-type: none"> • Discussions impacted by Covid-19, key points included • New projects <ul style="list-style-type: none"> • Use of O D pos in male trauma • HEMS • Information on stock management 	
8.	AOB <ul style="list-style-type: none"> • NEQAS FMH - group discussed what actions they had taken following cancellation of 2 exercises. MM to circulate what NHSBT did. • Check when NHSBT portfolio is to be updated. 	MM RC
9.	Date & time of next meeting <ul style="list-style-type: none"> • Wednesday 24th February. Meeting to be held at the Durham Centre. Full day event. 	